

 AYUNTAMIENTO DE COMILLAS	CUSTOMER SATISFACTION SURVEY	Mod 11.B	Página 1 de 1
		Versión: 3	21/09/2015

Your opinion is of great value to enable us in order to improve the quality of our service and the services in the **COMILLAS BEACH**. We kindly ask you to fill in this survey thank you in advanced.

COUNTRY OF ORIGIN:	<input type="checkbox"/> SPANISH		<input type="checkbox"/> FOREIGNER	
	Province		Country	
AGE	<input type="checkbox"/> < 25	<input type="checkbox"/> 26 a 45	<input type="checkbox"/> 46 a 65	<input type="checkbox"/> > 65
What mean of transport did you use to get to the beach?	<input type="checkbox"/> By bus	<input type="checkbox"/> By car	<input type="checkbox"/> On foot	<input type="checkbox"/> Bicycle/Motorcycle

Please, cross from 1 to 5 according to your satisfaction(for 3 or less points please fill in the "Comments/observations" box)



GENERAL SATISFACTION	1	2	3	4	5
1 General Satisfaction about the beach					
2 Sand cleanliness					
INFRASTRUCTURE	1	2	3	4	5
3 Showers/Footbath					
4 Litter bins and Recycling Bins (paper, plastic, glass and organic recycling bins)					
5 Staff kindness and politeness parking					
6 Parking fares					
7 Information boards					
8 Access (Walkways, ramps, stairs, handrails, etc.)					
9 Loudspeakers volumen					
10 Public Toilets Cleanliness					
11 First aid and Livesaving Services					
OTHERS					
Do you come regularly to the Comillas' beach?	YES			NO	
Are you planning to coming back to this beach?	YES			NO	
Comments/ observations:					

